

Surfwise FTTC

Fibre Broadband for Super Fast Connectivity

FTTC (Fibre to the Cabinet) is the latest technology in hi-speed data services and makes use of fibre connections to street cabinets that act as mini exchanges. The connection between the street cabinet and customer premises is copper as with ADSL connection but as copper performs well over short distances there is now the potential to reach up to 40Mbps download speeds.

Surfwise Fibre Broadband delivers to the premises over a standard telephone line using a DSL technology (VDSL). Unlike broadband provisioned over ADSL it utilises special equipment installed in new street cabinets which are connected back to the local telephone exchange using high speed fibre optic cables. The benefit of fibre is speed and the shorter the distance the signal travels, the faster the service. Resellers can log on to the ordering portal to check availability of exchanges across the UK.

Why choose Surfwise?

Surfwise's fibre offering is extremely competitively priced allowing resellers to profitably enter into the fibre broadband market. Plus our guaranteed throughput gives our customers peace of mind that our service offering is fast at all times. Our years of experience in the broadband industry and our own core network means that our products are secure and dependable 24/7.

Features and Benefits of Surfwise FTTC:

- ▶ Speed – Up to 40Mb downstream and a choice of 2Mb or 10Mb upstream making it the most powerful DSL product available on existing infrastructures
- ▶ Guaranteed throughput – 8Mb or 12Mb guaranteed throughput ensures high level performance even during busy periods
- ▶ Increase productivity – Fibre Broadband gives businesses the power to run real time applications over a DSL technology
- ▶ Easy to switch – Re-grade from existing Surfwise products or other DSL providers quickly and efficiently
- ▶ Regular Order confirmations - Updates every stage of the order process including order acceptance, delivery date confirmation, installation, missed appointment and order completion
- ▶ Flexibility – The ability to choose service profiles for stability and throughput

Surfwise FTTC

With Surfwise FTTC you get:

- Resilient network with a 99.99% uptime
- All service and support is UK based
- All support calls are through a free phone number
- FTTC from the broadband experts
- White labelled opportunities
- Full provisioning
- Business Grade DSL
- Effective fault management
- End to end solutions
- 24/7 support
- Very competitive rates
- Fully managed billing and collections
- 1 Static IP as standard

Surfwise Fibre Options:

Product Name	Guaranteed Throughput	Monthly Usage (Peak 8am - 11pm)	Monthly Usage (Off Peak 11pm - 8am)	Down Stream Speed	Up Stream Speed	Contract Term
Surfwise Fibre Resi	8Mb	100GB	Unlimited	Up to 40Mb	Up to 2Mb	12 Month
Surfwise Fibre	12Mb	100GB	Unlimited	Up to 40Mb	Up to 10Mb	12 Month
Surfwise Fibre Pro	12Mb	500GB	Unlimited	Up to 40Mb	Up to 10Mb	12 Month
Surfwise Fibre Unlimited	12Mb	Unlimited	Unlimited	Up to 40Mb	Up to 10Mb	12 Month

Please note maximum speeds are subject to various factors including local availability, distance from the exchange and line test. If the line will not support the maximum speed stated, we will offer the best speed available on the line. Non business traffic may be restricted within business hours in order to protect legitimate business traffic. More specifically we may restrict peer to peer and news group traffic from 8am to 6pm. Requires an analogue line before broadband order or installation.