



Surfwise Plus & Surfwise Variety

Super Fast, Next Generation Connectivity.

Surfwise Plus and Variety are both ADSL2+ (Asymmetric Digital Subscriber Line 2+) broadband services that offer speeds of up to 24Mb downstream and up to 1Mb upstream*. Surfwise Variety is a location dependant offering over the Tiscali network. Surfwise Plus offers the same broadband connectivity but has full UK coverage.

High speeds of ADSL2+ can revolutionise the way companies do business, downloading files quicker and streaming higher quality movies or music. Businesses that rely on downloading files, using applications or connecting remote workers or offices to centralised resources will benefit from an ADSL2+ connection.

Surfwise Plus and Surfwise Variety are the latest generation of broadband. They offer a better and faster service than the traditional ADSL offering. These two products use more advanced equipment than existing ADSL type services and the SurfWise network is able to connect to thousands of ADSL2+ exchanges to offer you the best performance and price.

Surfwise Plus and Variety are exceptionally fast business grade broadband services with the advantage of not just improved downloading speeds but also upload speeds are considerably improved. This means uploading documents to shared areas or sending large attachments is quicker and easier with ADSL2+.

Benefits of Surfwise Plus & Variety

These ADSL2+ Surfwise products offer a business class of service and are rate adaptive so 'stabilise' at the best possible speed that the telephone line will support. They also allow users to download and send data effectively within a range of applications giving both reliability and performance, as well as cost savings against other technologies such as ISDN and dial-up.

- ▶ Faster surfing – go from site to site in less time, opening pages in seconds!
- ▶ Faster downloads – the average music track takes just 1.6 seconds**
- ▶ Faster uploads – send large emails and upload a photo in just 8 seconds**
- ▶ Faster multiple connections – faster online experience for the whole business
- ▶ Faster speeds working from home – faster connection wherever users are

** Based on an average mp3 music track of 4MB and photo of 2MB with 20Mb service.

* Up to 24Mb is subject to various factors including local availability, distance from the exchange and line test. Up to 24Mb refers to maximum download speeds only - upload speeds are slower. If the line will not support up to 24Mb we will offer the best speed available on the line. Non business traffic may be restricted within business hours in order to protect legitimate business traffic. More specifically we may restrict peer to peer and news group traffic from 8am to 6pm. Requires an analogue line before broadband order or installation.

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As a guide, customers currently on ADSL (up to 8Mb Broadband) will see the following improvements in speed:

Surfwise Max & Premium:	Surfwise Plus & Variety:
Current downstream speed	Expected downstream speed
8MB	16-24MB
6MB	8-9MB
4MB	5MB
3MB	3.5MB
2MB	2.25MB

We do not currently recommend upgrading to ADSL2+ if any less than 2Mb is received with ADSL as the improvement in bandwidth is likely to be too marginal.

Surfwise ADSL 2+ products offer:

- ▶ **Speed** – if the requirement is for VoIP, video conferencing, high volume e-mails or other bandwidth hungry applications, then these Surfwise products offer a rise in speeds and power
- ▶ **Cost savings** – these Surfwise products are a low cost alternative to leased line connections as our managed service removes the requirement for expensive leased lines
- ▶ **Peace of mind** – our robust connections and technical knowhow protects businesses from costly outages
- ▶ **Service** – with our heavy duty and resilient connectivity we can truly offer a business grade service